LINE 6

AMPLIFi Remote

PILOT'S GUIDE ▶

A guide to the features and functionality of the Line 6 AMPLIFi Remote iOS & Android mobile application

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Welcome to the AMPLIFi Family

AMPLIFi® was designed to be an entirely new guitar experience, allowing you to stream music wirelessly from a Bluetooth® enabled device, directly to a Line 6 AMPLIFi hardware device for jamming along, playing songs at rehearsals and cranking up the volume on your music library.

At the center of the AMPLIFi world is the breakthrough *AMPLIFi Remote* iOS or Android™ mobile app that lets you wirelessly control your guitar rig. The *AMPLIFi Remote* app offers the following:

- For use with AMPLIFi 30, AMPLIFi 75 & AMPLIFi 150 amplifiers, AMPLIFi FX100 Floorboard and AMPLIFi TT Table Top devices
- Wireless control and deep editing of every aspect of your guitar rig
- Bluetooth streaming of your mobile device's music library content and included Line 6 Jam Tracks to your AMPLIFi device.
- Intelligent Tone Matching to automatically configure and load optimal guitar amp & FX settings for jamming along with the music you are streaming
- Create, share, download and rate unlimited tones with the online AMPLIFi community
- An easy-to-use, responsive user interface for accessing all AMPLIFi controls, your personal cloud-based Tone Library, and integrated Music Player and Tuner

This guide covers the features and functionality of the *AMPLIFi Remote* app. Please also be sure to read through the *Pilot's Guide* that came with your AMPLIFi device for details on its specific hardware features. The latest versions of these guides are always available from line6.com/support/manuals.

Installation

The first matter of business is to download and install the *AMPLIFi Remote* app on your iOS or Android device! Please follow these steps for your mobile device.

Installing on an iOS Device

Simply go to the Apple App Store on your iPad, iPhone, or iPod touch and search for the free Line 6 *AMPLIFi Remote* app. Follow the App Store instructions to install the app on your device.

AMPLIFi Remote is compatible with Apple iPad, iPhone, and iPod touch devices running iOS v9.0 or later.

Installing on an Android Device

Visit the Google Play™ Store and search for the free Line 6 *AMPLIFi Remote* app. Follow the Google Play Store instructions to install the app on your device.

AMPLIFi Remote is compatible with Android devices running OS v4.2 or later.

Line 6 Account

To take full advantage of all the *AMPLIFi Remote* app's features, you'll need to login on the startup of the app using your Line 6 Account. If you don't already have one, you can create a Line 6 Account for free right now by visiting https://line6.com/login.html.

Alternatively, you can click the **Create New** button on the app's login screen.
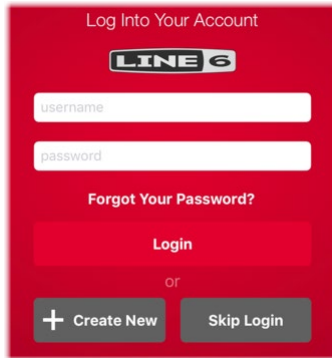
Getting Started

Now that you have the app installed, let's get started! The *AMPLIFi Remote* app's Graphical User Interface (GUI) consists of 5 main tabs: Edit, Tones, Tuner, Music and Settings.

NOTE: Depending on the specific type of mobile device you are using, (iOS or Android and phone or tablet), the GUI layout and how you access these screens may differ slightly. However, the functionality within each of these screens is essentially the same across all devices. We'll be describing features on an iPhone throughout this Guide, and calling out important differences for Android and/or tablet devices where applicable.

App Navigation

Once logged in, the app will display the navigation options across the bottom of the screen (iOS) or from the top left menu button (Android) to access the main screens and features. We'll be covering the features within each of these screens in the following respective sections.

Navigation Buttons (iOS)
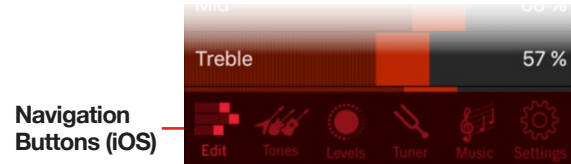
Main navigation options on an iOS device

**Menu Button (Android)**

Navigation Options
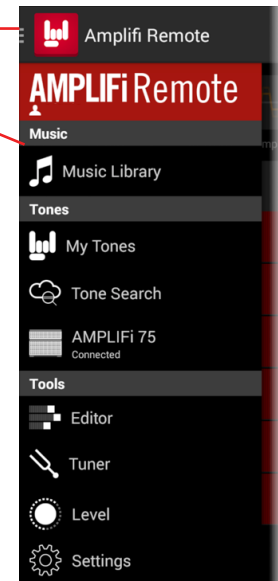
Main navigation options on an Android device

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Connecting to an AMPLIFi Device

Using Bluetooth, *AMPLIFi Remote* will communicate wirelessly with your AMPLIFi device. Before you run the *AMPLIFi Remote* app, configure the Bluetooth connection with your mobile device as follows:

- Enter Pairing Mode on your AMPLIFi device by pressing its Bluetooth button so that it is flashing.
- Enter Bluetooth Pairing Mode within the Settings of your iOS device, or open the Bluetooth Settings menu on your Android device.
- Your AMPLIFi hardware's unique name will appear on your iOS device. Android users may need to select "Scan for Devices" to refresh the list of available Bluetooth devices.
- Select your AMPLIFi device's unique name to establish the connection - this completes the pairing configuration and you are ready for wireless operation!
- Launch *AMPLIFi Remote* and login to your "Line 6 Account".
- *AMPLIFi Remote* will automatically connect to AMPLIFi - you'll see the AMPLIFi device's Bluetooth button solidly lit and your AMPLIFi model name briefly displayed in the app screen:
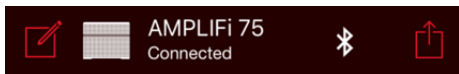

- The *AMPLIFi Remote* app will go into "Sync" mode, where it synchronizes tone data with your AMPLIFi device. Allow the Sync to complete and you're ready to rock!

NOTE: If you encounter difficulties creating or maintaining a Bluetooth connection, please see "Troubleshooting" on page 21.

Firmware Updates

For optimal performance, it is recommended that you always run the latest firmware in your AMPLIFi hardware. Your *AMPLIFi Remote* application will inform you whenever a firmware update is available, so you'll always know you have the latest version.
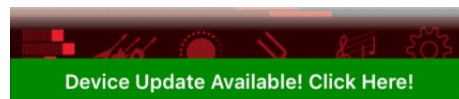

While a firmware update is possible via your *AMPLIFi Remote* app, completion may take up to one hour due to the limited connectivity speed of Bluetooth. **We highly recommend** using the free *Line 6 Updater* application for Mac and PC computers, which will perform the firmware update in just a few minutes - Please see "Firmware Updates Using Line 6 Updater" on page 18.

The Edit Screen

The Edit screen is the place where you can customize all aspects of your tones, save them to your own My Tones library, and share them with the world.

📌 *NOTE:* On Android devices you'll see this screen available as "Editor" from the main menu, but features are otherwise the same..
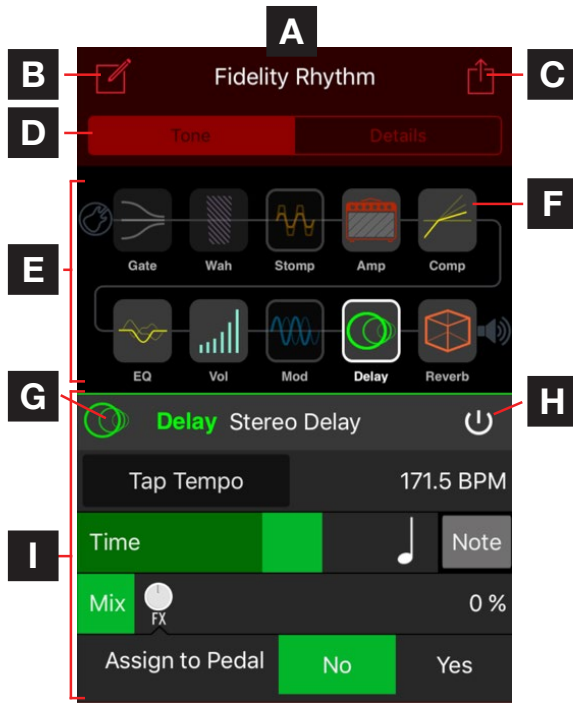
A. **Preset Title -** The title for the current Preset is shown here. Note that when the tone is in an unsaved state, its title here appears in red text.

B. **New Tone Button -** Tap here to create a new tone preset.* If your current tone is in an unsaved state, you'll be prompted if you want to discard the current tone - select "Yes" to close the current tone without saving its changes, or "No" to cancel loading a new tone.

📌 *NOTE:* This feature is not currently available on Android devices.

C. **Save / Publish Tone Button -** Tap here for a menu of options to save or share the current tone preset.* See "Saving and Publishing a Tone Preset".

📌 *NOTE:* On Android devices you can access the Save options for the current tone by tapping the Upload icon 🔼 button at the top of the screen.

D. **Tone & Details Tab Buttons -** The Edit Screen consists of two tabbed pages; The Tone tab (shown at left) offers access to amp & FX blocks and parameters that make up the current tone, and the Details page offers fields for tone naming & metadata.*

📌 *NOTE:* On Android devices you can access the Details screen for the current tone by tapping the Upload icon 🔼 button at the top of the screen.

E. **Signal Flow Pane -** Each icon button represents a processing block and shows the routing order and bypass state of all effects for your current tone. Tap on any block here to select it and the block's options are displayed within the Inspector Pane below.

F. **Processing Blocks -** Each of the several block types offers its own properties and functions. Many blocks are moveable within the signal chain, as indicated below. To move a block, *press, hold and drag* the block left/right - vertical line indicators show all available locations where you can "drop" the block.

- **Standard Blocks -** The amp & cab block contains your choice of amp & cab models, and the others include a "fixed" effect (EQ, Comp and Gate). Standard blocks cannot be moved.

- **FX Blocks -** Contain a dedicated effect type (Volume, Wah & Reverb) and have some moveability.
- **Flex FX Blocks -** Can change the FX model type they contain (Stomp, Mod, Delay or Pitch/Synth) and have more flexible routing capabilities.

G. **Model Select Button -** This button presents a menu to choose an amp, cab or FX model for the selected block's type.

H. **Bypass Button -** Tap this button to toggle the block On/Off.

I. **Block Inspector Pane -** All editable parameters for the selected block are presented here.

Editing a Tone

To edit any tone, simply load it in the *AMPLIFi Remote* app by selecting its Edit button ⊙ from the Tones screen list, then tap any amp or FX block in the Signal Flow Pane and choose a different model and/or tweak the settings using the sliders and options within the Inspector Pane. When Bluetooth connected to your AMPLIFi device, you'll hear your changes made instantly.

Saving and Publishing a Tone Preset

There are several options for saving & sharing your tone presets, all accessed via the Edit screen's Save & Publish Tone button.

- **Save to My Tones & Save to My Tones As -** These commands allow you to name the preset and save it to your online "My Tones" library. The My Tones library is saved as part of your Line 6 account and retrieved whenever you launch the *AMPLIFi Remote* app on any mobile device.
- **Store on AMPLIFi -** This option provides the option to store the current preset within the internal memory of your connected AMPLIFi hardware device. You'll be presented with a full list of all banks and preset locations from which to choose to store the tone.
- **Publish to Line 6 Cloud -** Choose this option to share your tone with the entire AMPLIFi community! This posts the tone live, where any *AMPLIFi Remote* app user can see, download and rate it. If you have not already done so, you'll be prompted to fill out several of the tone info fields required for publishing (see "Entering Tone Details").

📌 *NOTE:* Once a tone is published to the Line 6 Cloud, it cannot be deleted from the Line 6 Cloud library!

- **Tweet Tone and Facebook Timeline -** If you have active Twitter and Facebook accounts, these options allow you to post the current tone directly. Note that, if you have not already done so for the current tone, you'll be prompted to complete the necessary tone Details fields for publishing, and to save the tone to My Tones first.

Entering Tone Details

The Details tab page of the Edit screen allows you to edit the title of your tone preset as well as fill in several metadata fields and rate the tone.* These Details are very beneficial for local & online tone search capabilities, and many fields are required for publishing your tone online to the Line 6 Cloud, Twitter or Facebook.
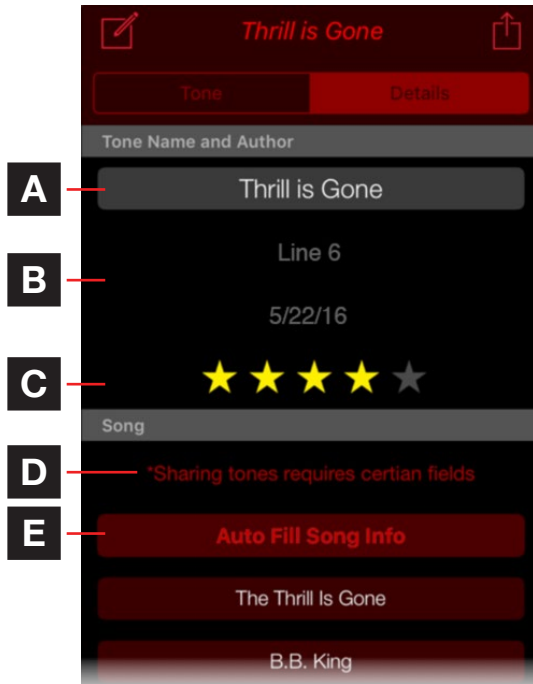

NOTE: On Android devices you can access the Details screen for the current tone by tapping the Upload icon 🔄 button at the top of the Editor screen.

A. Editable Fields - All fields other than the Author & Date fields (see next item) are editable, such as the Tone Name field shown here. Just tap on any of these boxes and enter your desired text, or select the desired option for items that pop up a menu.

B. Author & Updated Date Fields - These fields are filled in automatically and are not editable. The Author field will utilize your Line 6 Account login name for your created tones, or displays the author's name that created it. The Updated filed displays the date the tone was last edited.

C. Rating - Tap here to assign a rating to the tone. For Line 6 Cloud tones, your rating (as well as all other AMPLIFi users' ratings) determines its overall rating online!

D. Required Fields - As the instruction points out here, the fields that appear with an asterisk (*) are required to be filled out before you can publish the tone: Song Title, Artist Name & Style of Music fields (see "Saving and Publishing a Tone Preset").

E. Auto Fill Song Info - If the song includes the information, you can tap this button and the app will automatically fill in the Song Info fields (Song Title, Artist Name & Style of Music)

NOTE: Be sure to Save your tone to retain your Details changes!

Assigning a Parameter to the FX Tweak Knob & Pedal Control

Using the *AMPLIFi Remote* app, practically any FX parameter can be assigned to FX Tweak control - allowing it to be adjusted via the AMPLIFi device's FX knob and, optionally, controlled by an expression pedal as well.*

FX Tweak Knob Assignment

Pedal Assignment

Pedal Range Slider
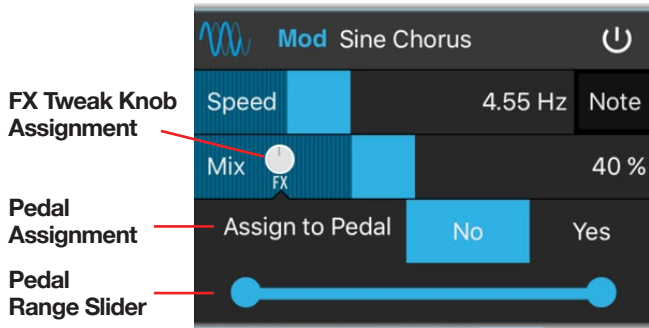
📌 ***NOTE:*** Pedal control requires the connection of a Line 6 FBV controller.

To Assign a Parameter to the FX Knob:

- Tap the FX block within the Signal Flow which includes the FX parameter you'd like to control.
- *Tap and Hold* on the desired parameter slider until you see the Tweak Assign prompt.
- Select OK for the prompt and you'll see an "FX" indicator appear on the slider - the parameter is now assigned.

To Assign Pedal Control of the FX Tweak Parameter:

- Use the Assign to Pedal option to turn expression pedal control On or Off for the parameter that is currently assigned to FX Tweak.
- Tap and drag either end of the Pedal Range Slider bar to set the minimum (heel-down position) and maximum (toe forward position) pedal range for the assigned parameter.

The Tones Screen & Tones Lists

The *AMPLIFi Remote* app includes several Tones Lists, where you can organize, search and load presets that exist in your personal My Tones Library, within the memory of your AMPLIFi device, or in the Line 6 Cloud. Getting to these Tones Lists is a bit different on iOS vs. Android devices, as covered below.
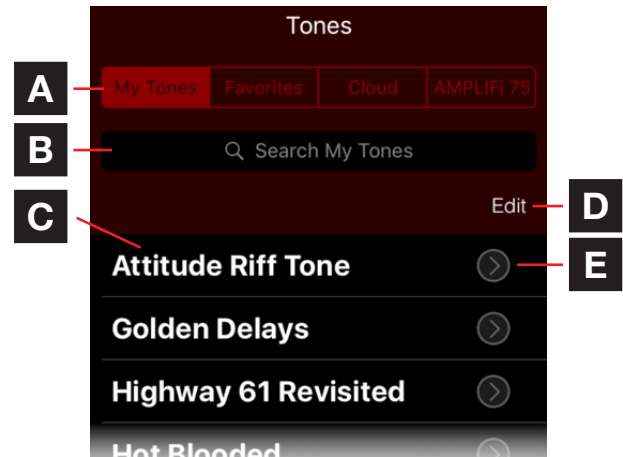
The Tones - My Tones screen on iOS devices

On iOS devices, you'll find all the Tones Lists within the Tones Screen, as shown above. On Android devices, The Tones Lists are accessed individually from the main menu, where they appear as **My Tones** (this screen also includes **Favorites**), **Tone Search**, and **AMPLIFi**, as shown in the following screenshot. The following descriptions for functionality within each list is the same for iOS and Android, unless noted.

Tones Lists are selected from the main menu on Android devices

A. Tone List Selector (iOS devices) - Tap to choose the Tones List you want to display

- **My Tones** - Shows the tone presets you've specifically saved to My Tones. These tones can be loaded from here and optionally stored on your AMPLIFi device, or published online (see "Saving and Publishing a Tone Preset" on page 7).
- **Favorites** - Displays tone presets that you've flagged as "Favorites" when using the Tone Match feature (see "Tone Matching" on page 13).
- **Cloud** - Allows you to search the vast online Line 6 Cloud database of user-submitted tones.
- **AMPLIFi Device** - When Bluetooth is connected, you'll see your AMPLIFi device's internal bank/preset list displayed. Note that you can tap the List Edit Button to re-order the tones in the list - see below.

B. Search - Type any tone info (Artist, Song or Tone Name, Style, etc.) field to do a search of the currently displayed list.

> **NOTE:** On Android devices, tap the Search icon 🔍 at the top of the screen to search the currently displayed Tones List.

C. List Contents - The contents of the selected list is displayed here - scroll up/down to view the entire contents.

D. List Edit Button - Places the current list into "Edit Mode" which differs per list:

- **AMPLIFi Device List -** Displays a "grab handle" at the right of each tone allowing you to drag presets up/down to reorder the list - this also reorders the bank/preset list on the AMPLIFI device's internal memory as well.

> **NOTE:** On Android devices, tap the Reorder icon ☰ at the top of the screen to enter "Edit Mode" for the AMPLIFi Device List screen.

- **My Tones and Favorites Lists -** Displays a button at the left of each tone to optionally delete it - see following section.

> **NOTE:** On Android devices, tap the Pencil (edit) icon ✏️ at the top of the screen to enter "Edit Mode" for My Tones/Favorites List screen.

E. Tone Edit Button - Tap this button ⊙ at the right of a tone to load it in the Edit screen.

Deleting a Tone

If desired, you can delete any tone preset from your Tones Lists:

- **On iOS Devices -** Tap the List Edit Button Edit on the Tones List screen to enter Edit Mode and select the tone(s) to be deleted (see previous section). Or, swipe left on any individual tone within a Tones list and tap the Delete button.
- **On Android Devices -** Tap the Pencil (edit) icon ✏️ at the top of the screen, check the list items you wish to discard, then tap the trash icon 🗑️.

Storing a Tone on your AMPLIFi Device

It is possible to send your tone presets to be stored within your AMPLIFi device's internal memory. The options differ slightly on iOS and Android devices.

On iOS Devices - When you have a tone selected within the My Tones or Favorites List screens, you'll see the Upload button appear to the right of the tone name.

You'll also see this Upload button appears at the top right of the Edit screen, which makes it possible to save the currently displayed tone to your AMPLIFi hardware (even if you just loaded it from the Line 6 Cloud).

- Tap this Upload button and choose the **Store on AMPLIFi** option.
- Choose the desired Bank/Preset location to where you would like the tone stored. Note that this will overwrite the tone that currently resides in the selected location.

On Android Devices - When you have a tone selected within the My Tones or Favorites List screen, tap the **Save to Hardware** option at the top of the screen.

- Choose the desired Bank/Preset location to where you would like the tone stored. Note that this will overwrite the tone that currently resides in the selected location.

If you just loaded the tone from Line 6 Cloud, you'll need to first save the tone to your My Tones. To save a tone to My Tones from the Editor screen:

- Tap the Upload icon at the top of your screen.
- Fill in the desired fields on the displayed Tone Details screen.
- Select the Disk icon at the top of the screen and choose **Save to My Tones**.
- You can now use the above steps to save the tone to your AMPLIFi device from within your My Tones list.

The Music Screen

The Music screen offers access to songs on your mobile device's music library & free Line 6 Jam Tracks and includes an integrated music player with Tone Matching. When you choose to display the Music screen, you are first prompted to choose between the music source you prefer: Play My Music or Play Jam Tracks.
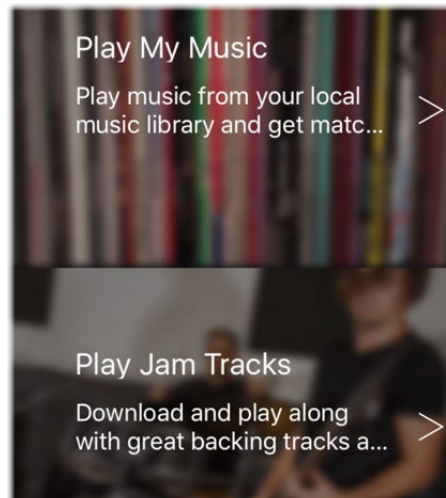
Playing Music Library Songs

When you select the Play My Music option, you'll see the Music Library screen, already populated with the music from your mobile device's music library. You can navigate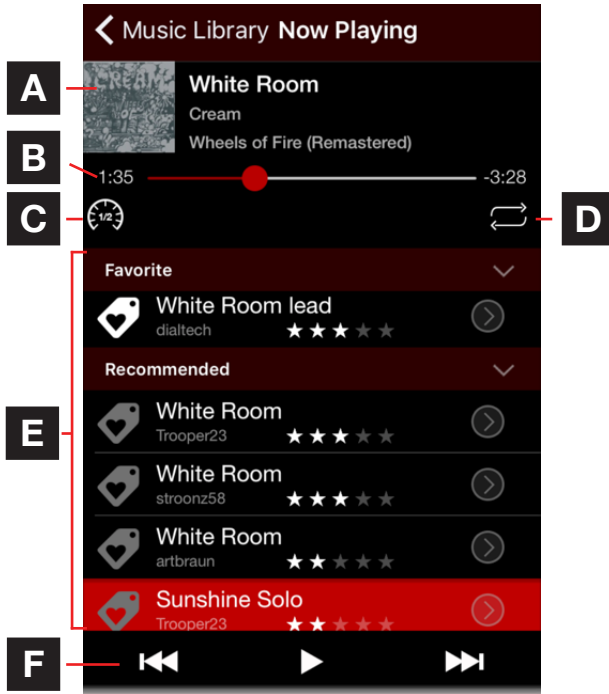 through your albums, artists and songs much like you do on your device's music library. Once you select a song for playback, you'll have a number of options within the Now Playing screen.

A. **Now Playing Song -** Displayed at the top of the screen is the album art, song title, artist & album of the currently playing song (if available for the song within your mobile device's library).

B. **Scrub Bar** - Drag the "play head" handle on this bar to manually scrub through the duration of the current song.

C. **1/2 Speed Button*** - Tap this button to toggle the playback between 1/2 and normal speed. The 1/2 speed option is great for learning those fast licks!

*NOTE: This feature is currently available only on iOS devices.

D. **Loop Repeat Button** - Tap this button to select what happens when the song plays to the end. When the button's arrows are white, the song is not repeated. When red, playback keeps repeating until stopped. When red with a "1," playback repeats one additional time.

E. **Tones List** - This list becomes automatically populated with recommended tone presets from both the online Line 6 Cloud and your own tone lists via the AMPLIFi Tone Matching functionality (see next section).

F. **Rewind, Play/Pause, Fast Forward buttons** - The familiar transport buttons for playback of the current song.

Tone Matching

Innovative Line 6 Tone Matching technology takes the work out of dialing in the perfect tone. When you start playing any song from your music library, *AMPLIFi Remote* automatically scours through your saved tones and the Line 6 Cloud library and provides matching tone selections.
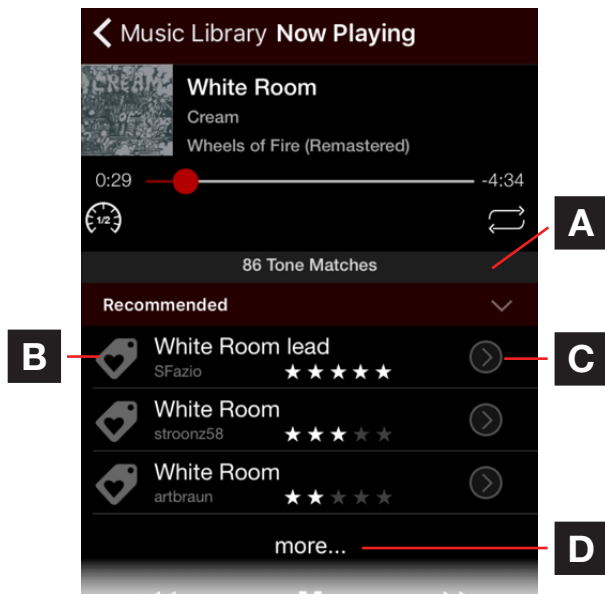
A. Tone Matches - You'll see a list of tones, divided into sub-lists such as "Favorites," "Recommended," "Similar," etc. The first tone in the list is automatically loaded on your AMPLIFi device (if you have the Auto Tone Loading option active - see "The Settings Screen" on page 16). Tap any tone in the list to manually load it - play your guitar to hear it instantly. (Note that you can also still go to the Tones screen to manually load any of your library tones during music playback as well.)

B. Favorite Button - Select a tone's "Favorite" button to have it be automatically stored in your Favorite tones list. On the next play of the current song, this Favorite will automatically be recalled as well.

C. Edit Tone - Tap to load the tone in the Edit screen, where you can further tweak it and save it to your own Tone Library.

D. More Button - Select this option to find and display more tones - be sure to scroll down to see the complete list.

Downloading Jam Tracks

When displaying the Music - Jam Tracks screen, initially you'll see a folder of "Demo" tracks that you can play right now. You'll also see several other category sets of Line 6 Jam Tracks available for download. Each download is free and includes a folder of instrumental music tracks as described by style.

NOTE: Each Jam Tracks download requires up to 30MB of free space on your mobile device.

Line 6 Jam Tracks screen
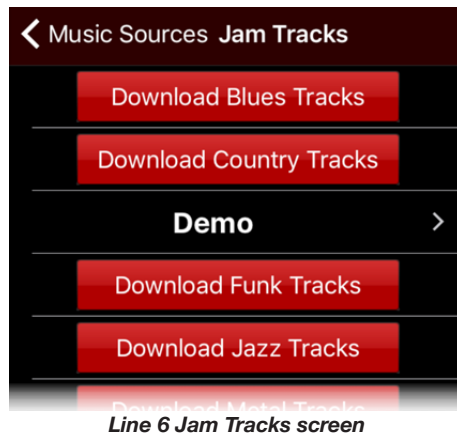
Once you select and download a category set, you'll see its folder and list of individual tracks - these tracks then remain on your mobile device as part of the *AMPLIFi Remote* app, unless you choose to remove them.

Removing Jam Tracks

If desired, you can remove any Jam Tracks category folder and all its contained tracks from your device at any time. Once removed, you'll see the category become available for download again. To remove:

- **On iOS Devices -** Swipe left on any downloaded folder within the Jam Tracks screen and tap **Delete**.
- **On Android Devices -** Tap the Pencil (edit) icon 🖊 at the top of the Jam Tracks screen, select the category folder(s) you wish to delete, then tap the trash icon 🗑.

Playing Jam Tracks

When you select a downloaded Jam Tracks folder from the Jam Tracks screen (see previous section), you can access its list of tracks for playback, and load a suggested guitar tone to jam along. To follow are details regarding the Tracks and Tones lists.
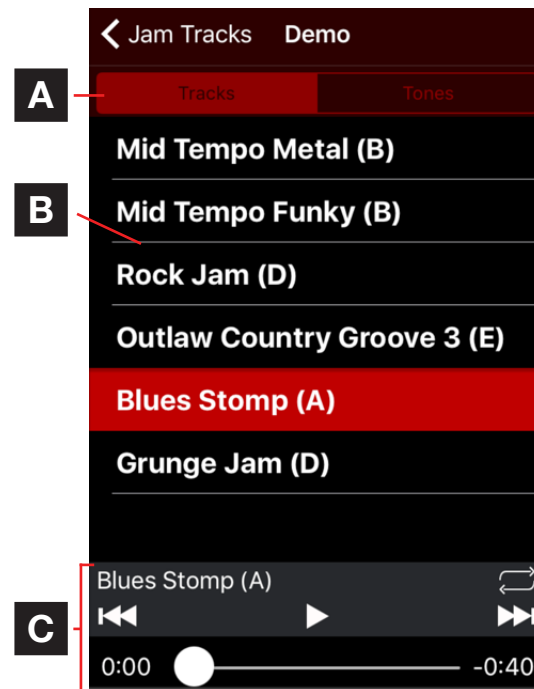
Jam Tracks - Tracks List
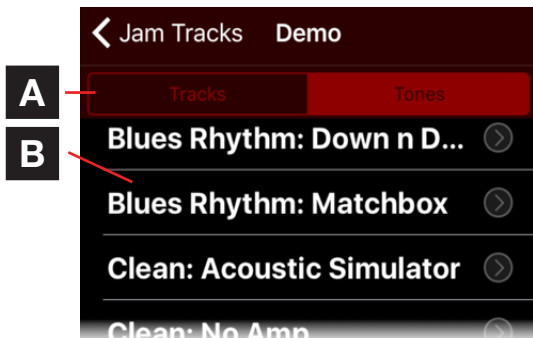
Jam Tracks - Tones List

A. Tracks/Tones List Selector - Tap the list you want displayed:*

- **Tracks List**- Shows the selected category set's list of Jam Tracks. Just tap any track to start playback.

- **Tones List** - Shows a number of tones recommended to work well with tracks in the selected category. You can alternatively go to the Tones screen to load any of your tones during track playback as well.

NOTE: Tablet devices display both the Tracks and Tones within one screen.

B. List Contents - Tracks or recommended tones are displayed here for the currently loaded Jam Tracks bundle (see description above).

C. Transport Controls - Use these controls for music playback:

- **Rewind, Play/Pause, Fast Forward buttons** - The familiar navigation buttons for playback of the selected track.

- **Loop Repeat Button** - Tap this button at the right to select what happens when the track plays to the end. When the button's arrows are white, the track is not repeated. When red, playback keeps repeating until stopped. When red with a "1," playback repeats one additional time.

- **Scrub Bar** - Drag the "play head" handle on this bar to manually scrub through the duration of the current track.

Adjusting Overall & Guitar Output Levels

To remotely adjust the overall, master volume or guitar volume of your connected AMPLIFi device, tap the Levels option.* You'll see level sliders displayed for independent control over each, allowing you to balance out your guitar versus music playback levels.
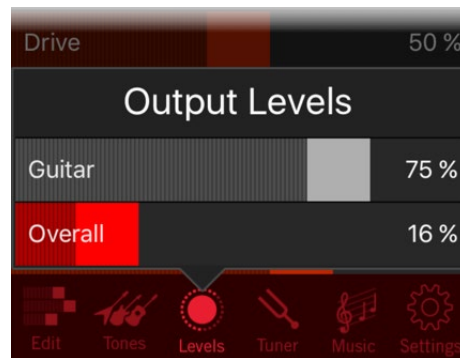
NOTE: The Levels option is found in the main manu on Android devices.

The Tuner Screen

With your guitar plugged into your AMPLIFi device, just pluck a string and the Tuner screen automatically detects the pitch and displays the note and its pitch on the graph. When red bars are displayed at the left of center, your string is flat, when red bars appear at the right, your string is sharp. When the center green bar lights up (as shown below), your string is in tune! Your AMPLIFi output is automatically muted while the Tuner screen is displayed.
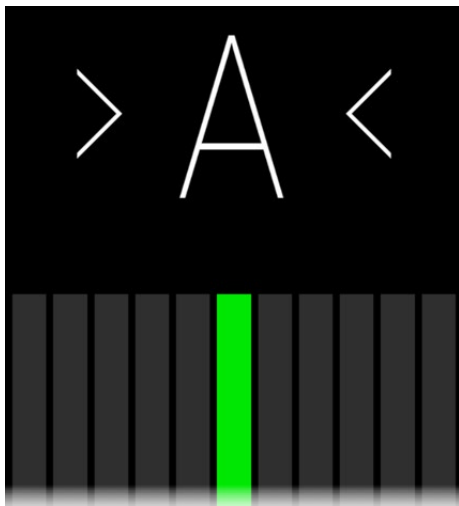
The Tuner Screen

The Settings Screen

Here you'll find a number of options and preferences to customize the *AMPLIFi Remote* app behaviors.
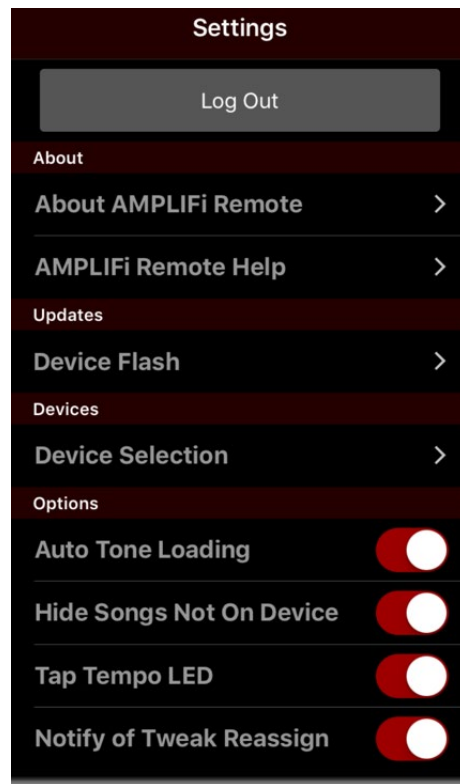
The Settings Screen

Log Out Button - Click to log out from your Line 6 Account. When logged out, Line 6 Cloud, sync and other online app features are disabled.

About AMPLIFi Remote - The *AMPLIFi Remote* app's version number and Terms & Conditions of use.

AMPLIFi Remote Help - Links you to additional line6.com help resources.

Device Flash - Displays your connected AMPLIFi device and its currently installed flash firmware version. If there is a newer firmware version available, you will see a notification here. It is possible to perform a firmware update for your connected AMPLIFi device directly in this screen - see the following steps.*

NOTE: Rather than using the *AMPLIFi Remote* app, **we highly recommend** using the free *Line 6 Updater* application for Mac and PC computers, which will perform the firmware update in just a few minutes - Please see "Firmware Updates Using Line 6 Updater" on page 18.

- Tap the Device Flash menu item. If a newer firmware version appears in the screen, you can select it to proceed:
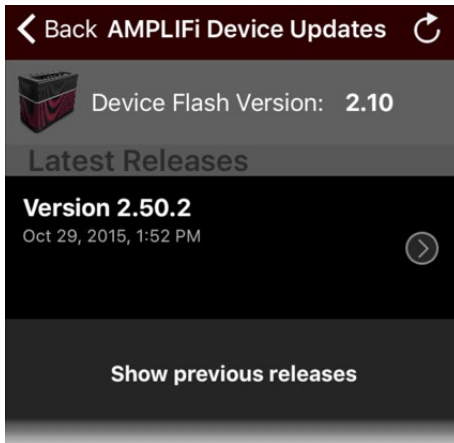
The Device Updates screen

- As shown in the above screenshot, our AMPLIFi 75 device currently has firmware version 2.10, and there is a newer version 2.50.2 available. Tap the arrow button for the new release version to proceed.
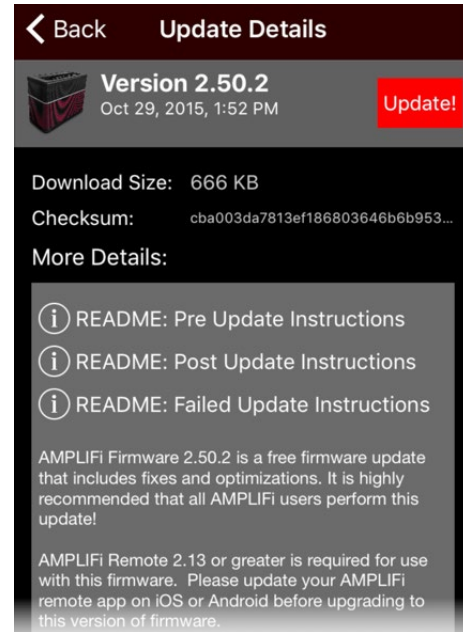
Firmware Update - Details screen

- The Update Details screen includes important information - **Tap the README links to review all instructions before going further**. When ready, tap the Update button to start the update, and follow the onscreen instructions to complete the update.

Device Selection - Displays your Bluetooth connected devices and allows you to choose between them for tone editing and streaming audio playback.

Auto Tone Loading - When active, your assigned Favorite or top recommended Tone Match tone preset will automatically load on your AMPLIFi device when you start playback of a song. When toggled off, your current tone preset remains loaded until you manually choose another.

Hide Songs Not on Device* - When active, only songs that are downloaded to your mobile device (not cloud-based songs from your library) are displayed in the Music lists.

> **NOTE:* The Android app does not have this setting, but still only plays back songs stored on the mobile device.

Tap Tempo LED - If you happen to find the flashing TAP Tempo button on your AMPLIFi hardware annoying, you can toggle this switch to have it just stay dimmed.

Notify of Tweak Reassign* - When active, you'll see an alert displayed whenever the FX Tweak assignment is changed to a new parameter for the current tone - see "Assigning a Parameter to the FX Tweak Knob & Pedal Control" on page 9.

> **NOTE:* This feature is currently only available on iOS devices.

Firmware Updates Using Line 6 Updater

Line 6 Updater is a free application for Mac and PC computers specifically for updating the firmware in AMPLIFi devices, and other Line 6 hardware, via USB connection.* It is the recommended method for performing firmware updates due its speed and reliability. You can download the latest version from http://line6.com/software.

FREE SOFTWARE DOWNLOADS

> **NOTE:* Before connecting to a Windows based computer, you'll need to first download and install the latest AMPLIFi USB Device Driver, available from http://line6.com/software. (No driver installation is necessary for connecting to a Mac computer.)

Using Line 6 Updater

Once installed on your Mac or PC computer, exit all other applications, connect your AMPLIFi device to your USB port and launch the *Line 6 Updater* app. The app will automatically find and list your connected AMPLIFi device - select your AMPLIFi device to proceed to the next screen to see available updates.
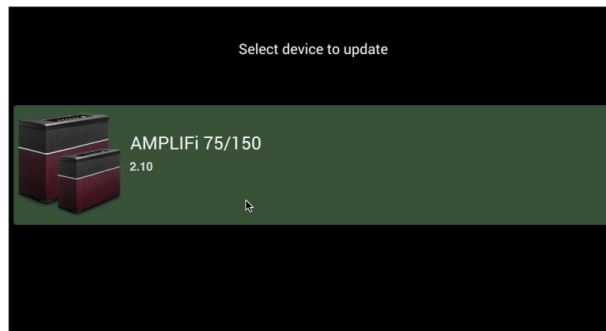
If it is not already the installed firmware version on your device, select the latest firmware, read through the Release Notes, and follow the on-screen instructions carefully to complete the firmware update.

> ⚠️ *IMPORTANT!* Be sure **not** to disturb any controls or power off your AMPLIFi device until the update process is complete!

Frequently Asked Questions

Q *How can I reset the AMPLIFi device to its factory default settings?*

A To perform a factory reset and restore a AMPLIFi 30, 75, 150, or TT to factory settings, press and hold Master Volume knob and Tone button as you power up the unit - keep holding them both down until you see the LEDs around the Master Volume knob light up.

To perform a factory reset and restore the AMPLIFi FX100 to factory settings, press and hold the Master Volume knob and the TAP button as you power up the unit - keep holding them both until you see '01' in the LED display.

Q *What can I do if I am experiencing Bluetooth connectivity issues between my mobile device and the AMPLIFi hardware?*

A Make sure that you have applied the latest firmware update for your AMPLIFi as well as installed the latest version of the *AMPLIFi Remote* app. Also see .

Q *What should I do If I am experiencing connection issues with the AMPLIFi Remote app when I switch back and forth between apps on my mobile device?*

A: Note that, in addition to the Bluetooth connection between your AMPLIFi hardware and your mobile device, there is a secondary 'sync' connection between the hardware and *AMPLIFi Remote* app. Each time you minimize/close the app, the connection between the app and hardware needs to be re-established, even if your device is reporting that the AMPLIFi device is currently connected via Bluetooth. In this case, re-opening the *AMPLIFi Remote* app, will automatically re-establish the connection within a few seconds.

Make sure to look at the main menu of the *AMPLIFi Remote* app and wait for it to indicate that your amp is 'connected' before moving forward using the app. If it does not automatically re-connect, close the app by double-tapping your iOS device's home key and then sliding the *AMPLIFi Remote* app window up and off the screen to fully close the app. Android devices usually have a button that lists all open programs where you can slide the app left or right to fully exit it. Then re-launch the *AMPLIFi Remote* app and it should sync itself with the amp.

Q *Can the AMPLIFi Remote app's music player stream songs that are stored in the cloud and not on my mobile device?*

A The *AMPLIFi Remote* app can only play back songs that have been downloaded to and are stored on your mobile device's memory. Within the *AMPLIFi Remote* app Settings screen on iOS devices, you can enable 'Hide Songs Not On Device' so that you only see songs that are stored on your iOS device when playing music from your library. The Android app does not have this setting, but still only plays back songs stored on the device.

Q *What do I do when tones differ drastically in volume?*

A Tones can vary drastically in overall volume based on numerous factors, such as amp model Drive amount & EQ settings, EQ/compression gain settings, FX settings, and most importantly the amp model volume. When you go into the Edit screen for the tone, touch the Amp/Cab icon. The slider at the bottom of the screen labeled 'Volume' is the amp model volume which sets the overall volume for tone itself. Therefore, if you are having trouble balancing the level of tones, use the amp model volume to help match the level of your other existing tones.

A general rule of thumb is that 'clean' tones will need to have a higher amp model volume, while tones with lots of distortion are louder and can use a lower amp model volume. We also recommend that you keep the Master volume of the AMPLIFi device at a lower setting when auditioning or matching tones to prevent any loud bursts of sound or feedback that can occur if the tone you load has a very loud amp model volume, excessive gain, or a lot of treble/bass.

Q What type of foot controller can I use to remotely control AMPLIFi functions?

A AMPLIFi devices include a dedicated FBV™ port and support Line 6 FBV Express MkII, FBV Shortboard MkII & FBV 3* controller devices.

NOTE: As of this writing, FBV 3 devices need to be used in MkII Compatibility mode - please also see http://line6.com/amps/#footcontrollers.

Q Can I use a Line 6 EX-1 expression pedal along with my FBV controller and AMPLIFi?

A Yes! The FBV 3 & FBV Shortboard MKII controllers offer an 'external expression pedal' input to allow you to connect an EX-1 as a secondary expression pedal. When connected this way, the EX-1 controls the Volume, and the Wah effect is toggled on/off via the FBV on-board pedal toe switch. When the "Assign to Pedal" feature is set to Yes, the on-board pedal will control the FX Tweak Knob's assigned parameter. (See "Assigning a Parameter to the FX Tweak Knob & Pedal Control".)

Q How can I turn on and off the individual effects from my AMPLIFi presets using effects footswitches on the FBV 3 or FBV Shortboard MKII?

A AMPLIFi devices include the ability to have their Stomp, Mod, Filter, and Delay effects assigned to the Stomp, Mod, and Delay foot switches of the FBV 3 or FBV Shortboard MKII.* When you connect the FBV controller to your AMPLIFi device and open the preset editor window of the *AMPLIFi Remote* app, you will see that your 'Stomp,' 'Mod,' 'Filter,' or 'Delay' effects icons lettered badges on them to distinguish to which FBV footswitch they are assigned. In addition, the Reverb effect will always be assigned to the 'Reverb' foot switch and the compressor effect will always been assigned to the 'Function 1' footswitch.

NOTE: As of this writing, FBV 3 footswitch LEDs illuminate in red (the FBV 3 assignable, multi-color LED feature is not currently supported for AMPLIFI devices).

Q Can I pair my AMPLIFi with more than one Bluetooth compatible device at a time?

A No, the AMPLIFi series does not support multiple Bluetooth connections at one time. If your AMPLIFi is currently paired with a Bluetooth device and you would like to pair it with another device, you can press and hold the Bluetooth button on the AMPLIFi to un-pair with the Bluetooth device that you are currently paired with and put it back into 'Discoverable' mode so that your second Bluetooth device can detect it and pair with it.

Q Can I use the AMPLIFi Remote app to load or edit tone files from my other existing Line 6 products, such as POD® HD500? Will the app work with Sonic Port, Sonic Port VX, or Mobile IN?

A The *AMPLIFi Remote* app is only compatible with AMPLIFi devices and only supports AMPLIFi tone files.

Q What Bluetooth version is used in AMPLIFi? What Bluetooth codecs are supported?

A We use a Bluetooth solution that supports Bluetooth 2.1. We only support the SBC codec at this time.

Q Where can I register my AMPLIFi?

A After logging into or creating a Line 6 User Account HERE, you can go HERE and enter in your serial number that is found on your AMPLIFi device - the serial number begins with '(21)TMA', simply fill in the remaining digits.

Q Where can I provide my feedback or make a suggestion regarding AMPLIFi?

A We encourage you to visit our IdeaScale page and let us know about your ideas and suggestions.

Q *Is there a forum where I can discuss AMPLIFi with other AMPLIFi users?*

A We have a user forum dedicated specifically to AMPLIFi available HERE.

Q *Where can I find information on the warranty that is included with my AMPLIFi hardware?*

A You can find all of the available information on the AMPLIFi's warranty HERE.

Q *What do I do if my AMPLIFi is in need of repair?*

A You can find all of the available information on how to arrange a repair HERE.

Troubleshooting

Bluetooth Connectivity

Bluetooth Interference - If you are experiencing unexpected Bluetooth ® performance, such as audio playback drop outs, intermittent connectivity or difficulty finding or pairing between your *AMPLIFi Remote* app and AMPLIFi device, you may be encountering interference with your Bluetooth connection. Here are some common sources of Bluetooth interference:

- Physical barriers such as the structure/material of the environment or objects in the surrounding area that are within the line of sight between the two devices
- Any wireless devices that operate in the 2.4 GHz or 5 GHz frequency range
- Wi-Fi devices, routers, hotspots, and accessories
- Other Bluetooth devices or accessories
- Direct Satellite service systems
- Extreme electrical sources such as power lines, electrical railroad tracks, and power stations

Resolving Connectivity Issues - Try the following troubleshooting steps in the order they are listed to help resolve Bluetooth connectivity problems.

- Quit *AMPLIFi Remote* by double clicking the home button and swiping the app up off the dock, then restart the app.
- Make sure you are in range of the Bluetooth accessory with which you are trying to pair with as most Bluetooth accessories have a range of around 30 feet.
- Move your mobile device closer and/or reposition it so that it is in direct line of sight with the AMPLIFi device.
- Double check that your mobile device is successfully paired with your AMPLIFi device.

- In your mobile device's Bluetooth settings, Delete/'forget' your AMPLIFi device from the list of available Bluetooth devices. Press and hold the AMPLIFi hardware's Bluetooth button on the upper left of the top panel for 2-3 seconds and let go; it should begin to blink quickly to indicate that your AMPLIFi device is in 'Pairing mode.' Try again to pair your Bluetooth device with the AMPLIFi hardware.

- Disable Bluetooth on your mobile device, then re-enable Bluetooth again and re-pair it with your AMPLIFi device.

- Make sure the power cable in the AMPLIFi hardware is firmly connected.

- Turn your AMPLIFi hardware off and back on again, pair it with your mobile device.

- Make sure that you have updated your AMPLIFi hardware to the latest available firmware - see "Firmware Updates Using Line 6 Updater" on page 18.

- Check for your environment for the common sources interference above of and move both the AMPLIFi hardware and mobile device away from the interference, or move the source of interference away from the area.